

Essex SEND Operations Team

Parent /Carer Helpline to Support Transition

Do you have worries or concerns about your child's transition for September and wish to talk these through with a SEND Engagement Facilitator?

**Transition Parent Helpline
Telephone Number: 0333 01 39793**

Available from August 17th – 28th 2020

What is the Parent helpline?

The helpline is for parents and carers of children and young people up to the age of 25 with concerns about their child's transition back into settings/school in September 2020.

When can I call?

Monday – Friday 10am-2pm

Tuesday & Thursday 5pm-8pm

What will happen during a call?

You will talk with an Engagement Facilitator (EF) who will listen to your concerns and be able to offer you advice and guidance and signpost you to additional resources if needed.



The helpline is confidential and personal details will not be recorded or passed onto other sources.